

**Message: RE: Duplicate Client****✉ RE: Duplicate Client****From** Kraft, Emily**Date** Tuesday, January 10, 2017  
8:12 AM**To** 'Kristen M. Setterlund, MSW,  
LCSW'**Cc** 'Abigail Chisom' (4 Kb HTML)  (1 Kb HTML)  (1 Kb HTML)  
 (10 Kb HTML)

Hi Kristen –

I'm showing that [REDACTED] received \$350 in housing assistance on 11/29/16 from LCPSC, but I'm not seeing any other housing assistance billed to A2A under either client from either provider at this point. I don't think it matters which client you bill the housing for, as long as LCPSC isn't also planning to bill for housing that month. Abigail should be able to confirm what other months LCPSC was planning to bill for housing for this client, if any.

Thanks,

**Emily Kraft**

*Alternatives to Abortion Program Manager  
Truman Building, Room 430  
Jefferson City, MO 65102  
Phone: (573) 522-0003*

**From:** Kristen M. Setterlund, MSW, LCSW [mailto:[KristenS@LFCS.org](mailto:KristenS@LFCS.org)]

**Sent:** Monday, January 09, 2017 12:55 PM

**To:** Kraft, Emily

**Subject:** RE: Duplicate Client

Hi Emily,

I spoke with the case manager for [REDACTED] and she confirmed the client will be continuing with LCPSC. The case manager let me know that she has also been working with this client's daughter, [REDACTED], for some time, who has already delivered and is in the program. She lives with her mother, [REDACTED]. The case manager agreed to assist the family with rent this month and so we wondered if we should bill that under the daughter or mother before we close her on our end. The case manager said the family received assistance for rent last month, so I wanted to see if that assistance was billed to ATA and if there would be any issue billing this month's rent to ATA. I told the case manager to check with the pregnancy resource center going forward about any assistance requests to make sure there aren't any double billing any household things under two clients.

Thanks,

Kristen

*Kristen M. Setterlund, MSW, LCSW*

**Program Manager**  
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**From:** Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]  
**Sent:** Thursday, January 05, 2017 10:00 AM  
**To:** 'Abigail Chisom'; Kristen M. Setterlund, MSW, LCSW  
**Subject:** Duplicate Client

Hi Abigail and Kristen,

I noticed that [REDACTED] is enrolled in A2A through both AFCC and LCPSC. Please have her CM discuss this with her and determine which organization will continue serving her through A2A.

Thanks,

**Emily Kraft**  
*Management Analysis Specialist*  
*OA/Division of Personnel*  
*Truman Building, Room 430*  
*Jefferson City, MO 65102*  
*Phone: (573) 522-0003*







